1. Ministr y: Ministry of Employment & Human	Resource			
2.Position Title: Assistant Labour Officer (OE)	3 Salary Level: 13 -12		4	Division: Labour Division
5 Reports To: Labour Officer (LO), Senior Labour Officer (OE) and Director of Employment	6 Direct Reports: Labour Officer (LO) & Senior Labour Officer (SLO)			
7 Primary Objective of the Position:				
To support and assist the labour officer, Seni duties and responsibilities of the Overseas En		d Director of Empl	oyment in t	he efficient implementation of the routine
8 Position Overview				
9 Financial : Nil		10 Legal Australian e		laws, policies.
11. Internal Stakeholders:Director of Labour			g client, cust	romer
			erk and Mayors ustralian Employers	
Senior Labour Officer (OE)Labour Officer (OE)LMIM Staffs			1 ,	tries and relevant Institutes
		To be referred to	o Manager	
			-	cated Complains
To be referred to Manager:		Clerk and	d Mayors	
Requests for Confidential Information				

This is position description provides a comprehensive, but not exhaustive, outline of the key activities of the role. It is an expectation that you may be required to perform additional duties as required.

Approved by:	Date of Issue:

Changes in Divisional work-plan

13. KEY ACCOUNTABILITIES (Include linkage to KDP, MOP and Divisional Plan)

- KDP/KPA: 5, Governance
 MOP Outcome: Goal 3 Objective 3

 MOP Outcome: Goal 3 Obje Divisional/Departmental/Un 		
Key Result Area/Major Responsibilities	Major Activities/Duties	Performance Measures/Outcomes
Gathering, Documenting/Recording Information Uploading of requested documents for travel. Data entry of seasonal workers information	 Assist with recommendation of workers from the pool required from time to time in line with procedures Verifying the following from the Pre-selection candidates: Birth certificate Police Clearance Ensure that gender of candidates is correct 	Eligible candidates are prepared and ready on time.
	 Assist confirmed candidates ready to participate in recruitment process with the following Medical check-up requirements Processing of Passport Assist labour Officer with visa application process Uploading requested documents to Immi Account and Travel bookings for workers ready to travel. Update database of preselected candidates (work-ready pool) 	 Preparation and travel logistics completed before time. Reporting all the update from island council

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Provide Consultation and Advise to Others Debriefing with returning workers	Conduct a one-on-one and group debriefing with returning workers	Advise should be acted with immediate Effect Clients should be satisfied from Advice Information and issues from returning workers are recorded for future reference
Communicating with Supervisors, Professionals, Peers, or Subordinates	 Entering, transcribing, recording, storing, or maintaining information in written or electronic form. Any other duty assigned by the LO/ALO of Unit Providing information required by supervisors, co-workers, and subordinates by telephone, in written form, e-mail, or in 	Information is gathered and entered accurately in timely manner All queries responded to or referred Within 48 hours of receipt.
	 Correspondence with counterparts from SWP employers mostly on booking and financial issues. Assist workers on information required should they required. 	 Timely communication with employers Workers served with information

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14. Key Challenges

- To accomplish tasks assigned from time to time
- May work extra time hours whenever required, at peak season.
- Dealing with Complicated complaints from employees.
- Working within tight Schedules.

15. Selection Criteria

15.1 PQR (Position Qualification Requirement):

Education: Form 7

Experience:

• Nil

Job Training: On the job training, and/or vocational training.

15.2 Key Attributes (Personal Qualities):

Knowledge:

- General knowledge investigation and research
- Advanced Computer literacy
- General Knowledge on the operation of SWP

Skills:

- Reporting
- Communication skills, good speaking, and writing (Both in English and Kiribati)
- Interpersonal skills

Attributes:

- Integrity
- Stress Tolerance/Patient
- Honest
- Committed
- Flexibility to work after hours when required

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