GOVERNMENT OF KIRIBATI POSITION DESCRIPTION

7 Primary Objective of the Position:

on status of complaints received and processed. complainants. To receive individual complainants at the office and carry out on the spot interview and to fill out and complete the complaint form (Preliminary Form). To update complaint data/information register on corruption cases for efficient data and information analysis on cases and to report To design effective and efficient information/data system for the Commission to keep records of cases/complaints received and submitted by individual

Likewise, the officer is required to compile data system on general information to create a more centralized information and data records for the

6 Einancial: Minimum of 10 000 to Maximum of 12,000	Legal: Leaders Code of Conduct Act 2016 and Rules of Procedure.
11. Internal Stakeholders: Evecutive Assistant	12. External Stakeholders:AGs Office
 Legal Officer Secretary, LC Commissioners and Chairman 	 Public Service Integrity and Corruption Control Unit Kiribati Police Services Complainants Key relevant stakeholders
To be referred to Manager: (Secretary)	 Media and AKAT - OB
Design of information and data system Design of information and interviews with individual	To be referred to Manager: (Secretary)
	Provide data and information analysis record to update record oil cases in

This is position description provides a comprehensive, but not exhaustive, outline of the key activities of the role. It is an expectation that you may be

data required to be provided by a complainant.

Provide advice on type of information and data to record for

Data and information analysis record and report updates Media drafts and awareness papers (brochures and flyers)

Provide advice on level of confidentiality of information and

Compiled data register and information record of all cases for

Commission's record and update

Tarawa and Kiribati

complainant.

Approved by: required to perform additional duties as required Date of Issue:

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 Divisional/Departmental/Unit Plan: 	Plan.			
Key Result Area/Major Responsibilities		Major Activities/Duties		Performance Measures/Outcomes
Information/data system is developed and designed		To design information/data system for the Commission on received cases/complaints reported To receive, compile and update record of corruption cases on manual and electronic registration.		Timeliness and quality of service Records and data base are up-todate
Interviews conducted/carried out		To carryout interviews with individual complainants in consultation with Secretary or Chairman. To provide advice on rules of procedure of complaints submissions to the Commission. To provide pre-analysis on cases and to advice on anonymous right of complainant. Vetting and preliminary review of complaints to determine nature of violation. Put up cases to Legal Officer for preparation of Case	• •	Timeliness and quality of service Records of database are up to date
Awareness information and media publications are developed and provided.		To provide assistance with providing awareness information and media publications to Sec and Commission. To facilitate assistance between the Commission and OB-AKAT for news feed on fortnightly basis. To provide facilitation role to key external stakeholders in terms of providing information and likewise to seek relevant information and data on corruption cases required by the Commission. To provide advice on type of equipment required for this undertaking.		Number of awareness program conducted. Number of media publications recorded and announced.

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	•	To provide contact focal point role on cases/complaints to retain the independence status of the Commission and Secretary during actual dealing with cases.	• •	Number of different violations of the leader(s). Number of corruption act of the leader(s).
Activities are coordinated on timely manner and accordingly.	• •	To provide efficient and effective level of performance to undertake tasks required from time to time. To be able to provide extra load on top of TOR as to undertake minimal secretarial work during Case Hearing Meetings only if need be.	• •	Updated case record/register on legal cases lodged with the Police and Court. Quality of pre-analysis report on cases register lodged with the Commission.
Maintenance of case register and report.		To record and update corruption case register on monthly basis. To acquire corruption case updates from relevant sectors at the PSO and Parliament as well as for those that are new received from the public on daily/weekly basis. To report and present data record analysis and information updates to Sec and the Commission on cases every week.		Workplan targets and milestone to achieve. Number of cases received by the Commission and updated on daily/weekly basis.

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			 Dealing with demanding personalities. Threats with difficult complainants. 	10. Key Challenges
 3. Attributes: Must demonstrate high quality customer service skills Shall demonstrate proficient knowledge in analyzing problems on the spot with level of competence to handle cases. Shall possess analytical and problem solving skills Ability to communicate in English Have clean records from the police clearance and previous employments 	 2. Skills: Active listening Critical and creative thinking Good leadership and managerial skills Complex problem solving Writing and Speaking fluently both English and Kiribati Analytical and problem solving 	1. Knowledge: - English language - Environment friendly communication - Leadership and management - Excellent Analytical thinking	11.1 PQR (Position Qualification Requirement): Second Year Degree in Diploma Management studies program or Equivalent to Diploma in Management Studies or other related fields of diploma graduate in such area with at least 2 years work experience and hands on reception work and 6 months working at any Commission. Degree in other Management Programs would be an advantage.	11. Selection Criteria

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on information and data when required from time to time. Must carry out the tasks with respect and integrity to staff and updated for corruption cases up and shall provide on the spot advice Must demonstrate high level of performance in keeping the register external customers. work, Microsoft excel and internet facilities

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