Kiribati Digital Government Project (P176108)
Assignment Title: Digitalization Consultant
Reference No.: KI-MICTTD-490101-CS-QCBS

The Republic of Kiribati has applied for financing from the World Bank (WB) toward the cost of the Kiribati Digital Government Project (KDGP) and intends to apply part of the proceeds for consulting services.

A Digitalization Consultant firm ("the Consultant") is required to support the Kiribati Digital Transformation Office in achieving the project objectives. The services under the contract will be for 8 month duration.

The detailed Terms of Reference (TOR) for the assignment can be obtained by contacting sitaea@mfep.gov.ki and/or igam.moaniba@mict.gov.ki

The Ministry of Information, Communication and Transport (MICT) now invites eligible consulting firms ("Consultants") to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

 The shortlisting criteria are:

Mandatory requirements

The 'Firm' experience

- Prior experience working in small island and small population contexts; experience in the Pacific Islands.

- Prior experience in digital strategy, planning and execution in a government setting in at least one country across organizations in Government considering architecture, design, and support requirements for delivery,

- Prior experience in successfully deploying digital government solutions that are based on whole-of-government principles in at least one country across organizations in Government using a single platform approach through the Microsoft deployment methodologies and toolset,

- Experience in designing and undertaking a consultation process to identify government business requirements and translating this into technical and commercial outcomes with the stakeholders, including Microsoft products;

- Understanding of foundational identity, population registers and vital statistic systems;

- Understanding of the principles of digitization through international standards, set of technologies used for whole-of-government approach, and their implications on all of the following competencies;

    ▪ Data protection & privacy

- Cybersecurity

- E-Government Service

- Citizen Services

- Relevant commercial experience in advising and developing enterprise cross-government licensing agreements (including Microsoft) with a deep understanding of the design of all-of-government licensing operating models

- Advanced knowledge of digital ID systems for online transactions, including of emerging technologies related to decentralized and federated ID schemes

- Practical knowledge and understanding of legal and ethical aspects of information technology

- Demonstrated experience in evaluating security issues and concerns and implementing practical solutions

- Payments Infrastructure Assessment: Knowledge of payments infrastructure in both public and private sectors.

- Demonstrated Data analysis and optimization for government's data landscape to drive efficiency and contribute effectively to digital transformation initiatives.

- The Project, Change, Governance, Training and technical capability to deliver an end-to-end outcome as a supplier.

Technical 'Firm' Capability required:

- **Partner Accreditation**: Recognized partner status or equivalent with expertise in cloud-based productivity and collaboration platforms, enterprise-level email systems, and cloud hosting environments.
- **Government Project Delivery Experience**: Proven track record in delivering complex projects within government sectors, specifically involving enterprise productivity platforms, cloud email services, and cloud infrastructure solutions.
- **End-to-End Architecture and Design Capability**: Demonstrated expertise in providing comprehensive architecture, design, and implementation services across multiple government agencies or similar organizations. This includes developing secure architectures and technical controls that meet government-level cybersecurity standards.
- **Project Delivery Expertise**: Experience in successfully delivering complex technology portfolio projects, managing risks, and navigating diverse stakeholder expectations.
- **Change Management Expertise**: Proficiency in managing the human impact of projects, designing and executing intervention strategies to ensure successful adoption and implementation of changes.

Key Experts will not be evaluated at the shortlisting stage.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.13, 3.15, and 3.16 of the "Procurement Regulations for IPF Borrowers" February 2025 ("Procurement Regulations"), setting forth the World Bank's policy on conflict of interest. In addition, please refer to the following specific information on conflict of interest related to this assignment as per paragraph 3.16 of the Procurement Regulations on link *www.worldbank.org*

Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract. The failure of any JV member to meet the mandatory requirements may result in the disqualification of the entire Joint Venture.

A Consultant will be selected in accordance with the Consultants Quality and Cost-based Selection (QCBS) method set out in the Procurement Regulations.

Expressions of interest must be delivered by email to sitaea@mfep.gov.ki and kfsuprocurement@gmail.com with attachments no more than 3MB, to the address below. Your application should be clearly marked "Expression of Interest for Digital Consultant" by **May 23, 2025.**